

## **Customer Rewards Rules and Restrictions**

Purchase multiple services from WTC and receive a monthly discount on your bill. The discounts are earned as follows:

Choose 2 qualified services, earn a \$5.00 monthly credit off your bill.

Choose 3 qualified services, earn a \$10.00 monthly credit off your bill.

Choose 4 qualified services, earn a \$20.00 monthly credit off your bill.

Choose all 5 qualified services, earn a \$30.00 monthly credit off your bill.

If local landline service is one of your services in the 2, 3, or 4 service package you will earn an additional \$5.00 on top of the discount stated.

The services included in the Rewards Program are: \*Local telephone service, \*Junction Communications long distance service (does not include bundled minutes packages), \*Cable TV service (does not include the Basic package), \*Internet service (does not include Dial-Up) and \*Security Monitoring (contract required for the monitoring service).

All new customers are eligible for the Rewards program. Current customers are eligible if you have paid your monthly bill by the due date of the 20<sup>th</sup> of each month. (if the due date falls on a weekend or a holiday, the due date becomes the next business day after the weekend or holiday) Any customer who is disconnected for non-payment will be ineligible for the program until they have made six consecutive on-time monthly payments. If customer was then disconnected a second time, they would be ineligible and would need to make 12 (1 year) consecutive on-time monthly payments.

The Rewards program applies only to residential customers.