



Tuesday, August 1, 2017

Dear WTC Internet Customers:

WTC is pleased to announce big changes to our internet service! Check out the information below, and give us a call if you have any questions.

Effective August 1, 2017, we have revamped our internet service packages to include **Tech Home Protect Plus, a \$9.95 monthly value, at no additional charge!** For residential internet customers only, **Protect Plus SecureIT Web Security** provides complete internet security protection with managed virus/spyware protection and parental controls for easy content filtering for up to 4 devices, (computers, laptops, tablets or mobile devices). **File Hopper Plus**, a simple, secure 50GB storage feature that allows you to easily backup data, music, documents and pictures and **Password Genie**, a password management program that will save all your usernames and passwords in one secure location are also included!

Silver and Gold speeds and pricing remain the same. Platinum and Platinum Plus have increased in speed and decreased in price! And we have added **Platinum Extreme, our new 20MG service** for the price of our old 10MG package! Take a look at the chart on the back of this letter to see the changes and how your bill will be affected. We think you will like what you see!

Thanks for being a loyal WTC customer. Our goal is to provide you with the best possible service at reasonable rates, and we hope this shows you our commitment to that goal!

Sincerely,

WTC Communications

## **New Speeds/Prices As of August 1, 2017:**

Speed	Price
<b>1MG Silver</b>	<b>34.95</b>
<b>5MG Gold</b>	<b>49.95</b>
<b>10MG Platinum</b>	<b>59.95</b>
<b>15MG Platinum Plus</b>	<b>69.95</b>
<b>20MG Platinum Extreme</b>	<b>79.95</b>

## **Speeds/Prices Prior to August 1, 2017:**

Speed	Price
1MG Silver	34.95
5MG Gold	49.95
7MG Platinum	64.95
10MG Platinum Plus	79.95

\*If you are currently on any of WTC's Internet packages, and have SecureIT or Protect Plus service, the amount you are billed for these services will drop to \$0. If you do not currently have Protect Plus, but would like it, at no additional charge, call us at 563-732-3000 to add it today.

\*If you are currently on any of WTC's Internet packages, and have Tech Home Support, the amount you are billed for this service will drop from \$14.95 per month to only \$10.95 per month! This is a great value, giving you all the tech support you want, for one low monthly fee.

\*We have automatically increased customers on Platinum service from 7 to 10MG and we have decreased your bill from \$64.95 to \$59.95!

\*Customers on the old Platinum Plus at 10MG are still on 10MG but at the much lower price of \$59.95. This is our new Platinum package. If you want to change packages you will need to call us at 563-732-3000.

\*If you are interested in adding the new Platinum Extreme service give us a call today at 563-732-3000.

\*\*All speeds not available to all areas. Please call to see what is available to you.

\*\*Speeds are not guaranteed and may vary by technology, customer location, web sites accessed, Internet congestion, customer equipment and other reasons.

\*\*A la carte pricing is available for non-Internet customers. Give us a call at 563-732-3000 to find out how you can sign up for Internet service and/or support services such as Protect Plus and Tech Home Support.